

【How to reserve】

Complete your reservation through the calendar of the room you chose.

① Create a new account

If it is the first time to enter the system, create a new account

※you will need this account to complete your reservation

Click “registration” on top of the calendar, or select any day and click “registration” on the window that will appear. Then, you will see the login window.

If it is the first time, please begin from “create a new account” and insert the requested info.

※nickname, password, name, E-mail, country, time zone → create

You will receive the confirmation mail on the E-mail address you specified, so access through the attached link and complete your registration.

→The registration is now completed

You will need the login name and password to make your reservation, to modify or cancel it: we suggest to write them down and keep them safe.

※after 1 year without login, the account will be deleted automatically.

② Register your reservation

On the room calendar, click the day you want to reserve and insert the requested details on the “new reservation” window.

※telephone number or mobile phone number, address, number of guests, breakfast option

Starting time (check-in day), closing time (check-out day)

Click on “create new reservation” button.

→The tentative reservation (“waiting for confirmation”) is now completed

③ Confirmation and completion of your reservation

Once your request will change from “waiting for confirmation” into “confirmed”, as soon as we will approve the reservation, you will first receive an automatic message.

※the registration is not completed yet

Then, check once more the details on the “reservation details mail” you will receive from us.

→Reservation completed

To modify your reservation

Access from the same place where you registered.

Click on the day you registered and once you will have modify the info click on “modify the reservation” button.

(※if you logged out, to add a new reservation or modify it you will have to login from “registration” → modify contents)

You will receive an automatic mail and then the “reservation modification mail” from us: please check the modified contents.

To cancel your reservation

Access from the same place where you registered.

Click on the day you registered and click the “cancel your reservation” button.

You will receive an automatic mail and then the “reservation canceled” mail from us: please check the modified contents.